

Testimony

Before the Subcommittee on Employment and Workplace Safety, Committee on Health, Education, Labor and Pensions, U.S. Senate

BLACK LUNG BENEFITS PROGRAM

Lack of Resolution on Coal Operator Self-Insurance Increases Financial Risk to Trust Fund

Accessible Version

Statement of Cindy Barnes, Managing Director, Education, Workforce, and Income Security

For Release on Delivery Expected at 2:30 p.m. ET Wednesday, May 22, 2024

GAO Highlights

View GAO-24-107597. For more information, contact Cindy Brown Barnes at (202) 512-7215 or brownbarnesc@gao.gov.

Highlights of GAO-24-107597, a testimony before the Subcommittee on Employment and Workplace Safety, Committee on Health, Education, Labor and Pensions, U.S. Senate

May 22, 2024

BLACK LUNG BENEFITS PROGRAM

Lack of Resolution on Coal Operator Self-Insurance Increases Financial Risk to Trust Fund

Why GAO Did This Study

The Trust Fund, which pays benefits to coal miners disabled due to black lung, faces financial challenges. It has borrowed from the U.S. Treasury's general fund almost every year since 1979 to make needed expenditures. In February 2020, GAO found that DOL's limited oversight of coal mine operator insurance exposed the Trust Fund to additional financial risk.

This testimony is based on reports GAO issued in 2020 and 2018. GAO found in 2020 that in overseeing coal operator self-insurance DOL did not (1) estimate future benefit liability when setting the amount of collateral required to self-insure, (2) regularly review operators to assess whether the required amount of collateral should change, or (3) always take action to protect the Trust Fund by revoking an operator's ability to self-insure as appropriate.

GAO testified on these findings and its related priority recommendations before the Subcommittee on Workforce Protections, Committee on Education and Workforce, House of Representatives, in December 2021. Since that time, GAO has contacted DOL periodically to obtain updates on actions taken to implement GAO's recommendations. In February 2023, GAO also contacted DOL about the October 2022 coal tax rate increase and how it may affect Trust Fund finances.

What GAO Recommends

DOL agreed with the recommendations made in GAO's 2020 report that DOL should establish procedures for self-insurance renewals and coal operator appeals. Both of these priority recommendations remain open.

What GAO Found

The Department of Labor (DOL) took initial steps to implement GAO's 2020 recommendations to improve its oversight of self-insured coal mine operators, but its reform effort was hindered by the COVID-19 pandemic, according to DOL officials. Additionally, the incoming administration undertook a review of DOL's coal operator self-insurance program, according to DOL officials. Black lung benefits are generally paid by liable coal mine operators, and federal law generally requires coal mine operators to secure their black lung benefit liability. Operators are allowed to self-insure if they meet certain DOL conditions. The

federal government's Black Lung Disability Trust Fund (Trust Fund) pays benefits when no responsible mine operator can be identified, or the liable mine operator does not pay. This can happen, for example, when an operator goes bankrupt.

As GAO reported in 2020, the bankruptcies of some self-insured operators that occurred from 2014 through 2016 led to the transfer of \$865 million in estimated benefit responsibility to the Trust Fund, according to DOL. This occurs when the amount of collateral DOL requires from a self-insured coal operator does not fully cover the operator's benefit responsibility should the operator become insolvent. Since 2016, several other self-insured operators have also filed for bankruptcy, according to DOL.

In December 2020, DOL issued a preliminary bulletin for coal operator self-insurance that described significant changes and included actions that would have addressed GAO's recommendations. For instance, DOL set a goal to resolve coal operator appeals within 90 days after receiving supporting documents or meeting with the operator to discuss their concerns. However, in February 2021, DOL rescinded the preliminary bulletin while the incoming administration reviewed DOL's coal mine operator self-insurance program, according to DOL officials. Officials said that this review was completed in November 2021.

In January 2023, DOL published a Notice of Proposed Rulemaking in the Federal Register that proposed changes to its process for coal mine operators to self-insure. For example, the proposed rule would require that all self-insured operators obtain collateral equal to 120 percent of their estimated black lung benefit liabilities. Additionally, the proposed rule would make changes to the coal mine operator self-insurance application, renewal, and appeals process. For instance, the proposed rule would require DOL to notify the self-insurance applicant of the date its authorization is effective, the date its authorization will expire, and the date the applicant must apply to renew its authorization if it intends to continue self-insuring. The proposed rule would also require that operators that wish to appeal a DOL determination must do so within 30 days of receiving that determination and to provide any supporting documentation within that period. In May 2024, DOL submitted its final draft rule on coal operator self-insurance to the Office of Management and Budget for review.

Chairman Hickenlooper, Ranking Member Braun, and Members of the Subcommittee:

Thank you for the opportunity to highlight GAO's prior work that describes the financial challenges facing the Black Lung Disability Trust Fund (Trust Fund). I will describe how the Department of Labor's (DOL) limited oversight of coal mine operator self-insurance has affected the Trust Fund.¹ I will also provide an update on actions DOL has taken to implement our recommendations to improve oversight of coal operator self-insurance, including its recent Notice of Proposed Rulemaking published in the Federal Register in January 2023.² We made two recommendations to improve oversight of coal mine operator self-insurance. Given the continued financial risk self-insured coal mine operators pose to the Trust Fund, we believe both of these open recommendations warrant priority attention from DOL.³

The Black Lung Benefits Program provides medical and cash assistance to certain coal miners who are totally disabled due to pneumoconiosis, also known as black lung disease.⁴ About 23,300 total beneficiaries (primary and dependents) were receiving black lung benefits during fiscal year 2023.⁵ The number of beneficiaries has decreased over time because of declining coal mining employment and an aging beneficiary population, according to DOL officials. However, black lung beneficiaries

Page 1 GAO-24-107597

¹GAO, *Black Lung Benefits Program: Options for Improving Trust Fund Finances*, GAO-18-351 (Washington, D.C.: May 30, 2018).

²GAO, Black Lung Benefits Program: Improved Oversight of Coal Mine Operator Insurance Is Needed, GAO-20-21 (Washington, D.C.: Feb. 21, 2020). Black Lung Benefits Act: Authorization of Self-Insurers, 88 Fed. Reg. 3349 (Jan. 19, 2023).

³GAO, *Priority Open Recommendations: Department of Labor, GAO-23-106464* (Washington, D.C.: May 9, 2023).

⁴A miner's surviving dependents can also receive compensation. Black lung is caused by breathing coal mine dust, and the severity of the disease can range from mild—with no noticeable effects on breathing—to advanced disease, which could lead to respiratory failure and death, according to the Department of Health and Human Service's Centers for Disease Control, National Institute for Occupational Safety and Health.

⁵This number excludes black lung beneficiaries whose claims were filed on or before December 31, 1973, as these awards are generally funded from Treasury's general fund, and not the Trust Fund. It also excludes beneficiaries that only receive medical benefits.

could increase in the near term due to the increased occurrence of black lung disease in its most severe form, progressive massive fibrosis, particularly among Appalachian coal miners, according to National Institute for Occupational Safety and Health (NIOSH) officials.⁶

Black lung benefits are generally to be paid by liable coal mine operators. However, the federal government's Trust Fund pays benefits in certain circumstances, including in cases where no responsible mine operator can be identified or when the liable mine operator did not pay.

This hearing statement is based on our prior work.⁷ In producing our February 2020 report, we identified coal operators that filed for bankruptcy from 2014 through 2016 using Bloomberg data. We selected these years, in part, because the bankruptcies were more likely to be resolved so that their effects on the Trust Fund could be assessed. We also analyzed data and documentation on commercially-insured and self-insured coal operators, and examined workers' compensation insurance practices in four of the nation's top five coal producing states. In addition, we interviewed DOL officials, coal mine operators, and insurance company representatives, among others.

In November 2021, we interviewed DOL officials to obtain information on actions taken to implement the self-insurance related recommendations we made in February 2020 and we also reviewed agency documentation. We have contacted DOL officials periodically since February 2020 to obtain further updates on these recommendations. We also reviewed DOL's Notice of Proposed Rulemaking for coal mine operator self-insurance published in the Federal Register in January 2023. Additionally, in February 2023, we contacted DOL about the change in the coal tax

Page 2 GAO-24-107597

⁶NIOSH studies found increases in the prevalence of black lung disease among long-tenured Appalachian coal miners and have documented hundreds of miners with the most severe form of the disease, progressive massive fibrosis, receiving care at two clinics in Kentucky and Virginia. See D.J. Blackley, L.E. Reynolds, C. Short, R. Carson, E. Storey, C.N. Halldin, and A.S. Laney, "Progressive Massive Fibrosis in Coal Miners From 3 Clinics in Virginia," Journal of the American Medical Association, 319(5):500–501 (February 6, 2018); and D.J. Blackley, J.B. Crum, C.N. Halldin, E. Storey, and A.S. Laney, "Resurgence of Progressive Massive Fibrosis in Coal Miners — Eastern Kentucky 2016," Morbidity and Mortality Weekly Report, 65:1385–1389 (December 16, 2016).

⁷GAO, Black Lung Benefits Program: Continued Inaction on Coal Mine Operator Self-Increases Financial Risk to Trust Fund, GAO-22-105546 (Washington D.C.: Dec. 2, 2021); GAO-20-21; and GAO-18-351.

rate that was implemented in October 2022 to understand how it may affect Trust Fund finances.

The work upon which this statement is based was conducted in accordance with generally accepted government auditing standards. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.

The Black Lung Disability Trust Fund Faces Financial Challenges

In May 2018, we reported that the Trust Fund faces financial challenges, which remains the case today.⁸ The Trust Fund's expenditures have consistently exceeded revenue and it has essentially borrowed with interest from the Department of the Treasury's general fund almost every year since 1979, which was its first complete fiscal year.⁹ In fiscal year 2023, the Trust Fund borrowed about \$2.7 billion from Treasury's general fund to cover its expenditures, which includes debt and interest repayments, according to DOL.

Trust Fund revenue is primarily obtained through a tax on coal produced and sold domestically, which we refer to in this statement as the coal tax. The coal tax rate has varied over the years. From 1986 through 2018, the coal tax rate was \$1.10 per ton of underground-mined coal and \$0.55 per ton of surface-mined coal, up to 4.4 percent of the sales price. In 2019, the rate of the coal tax decreased to \$0.50 cents and \$0.25 cents per ton of underground-mined and surface-mined coal, respectively, up to 2 percent of the sales price. In 2020 through 2021, the rate of the coal tax

Page 3 GAO-24-107597

⁸GAO-18-351.

⁹Under federal law, when necessary for the Trust Fund to make relevant expenditures, funds are appropriated to the Trust Fund as "repayable advances," and then those advances must be repaid with interest to the general fund of the U.S. Treasury. 26 U.S.C. § 9501(c). For reporting purposes, we refer to this process as "borrowing" from Treasury's general fund, which is distinct from the borrowing authority provided by law to some agencies. According to the Treasury, the general fund includes assets and liabilities used to finance the daily and long-term operations of the U.S. government as a whole.

¹⁰The coal tax is imposed on the sale of all domestically produced coal with two exceptions: (1) lignite coal and (2) exported coal.

increased to pre-2019 levels but decreased again beginning in January 2022. Effective October 1, 2022, the Inflation Reduction Act of 2022 set the coal tax to the higher rate. However, even with the higher coal tax rate, DOL officials estimated that the Trust Fund's outstanding debt will still exceed \$13 billion by 2050.

To pay benefits to coal miners disabled by black lung, federal law generally requires coal mine operators to secure their black lung benefit liability. Operators may purchase coverage from commercial insurance companies or may self-insure. A self-insured coal mine operator assumes the financial responsibility for providing black lung benefits to its eligible employees by paying claims as they are incurred. Operators are permitted to self-insure if they meet certain DOL conditions. For instance, operators applying to self-insure must secure collateral in the form of an indemnity bond, deposit or trust, or letter of credit in an amount deemed necessary and sufficient by DOL to secure their liability. 12

Coal operator bankruptcies have further strained Trust Fund finances. We reported in February 2020 that the bankruptcies of some self-insured operators that occurred from 2014 through 2016 led to the transfer of \$865 million in estimated benefit responsibility to the Trust Fund, according to DOL (see table 1). This may occur when the amount of collateral DOL requires from a self-insured coal operator does not fully cover the operator's benefit responsibility should the operator become insolvent. For example, the collateral DOL required from Alpha Natural Resources was about \$12 million and approximately \$494 million of estimated benefit liability was transferred to the Trust Fund, according to DOL.

Page 4 GAO-24-107597

¹¹Pub. L. No. 117-169, § 13901, 136 Stat. 1818, 2013.

¹²A letter of credit may only be used in conjunction with another acceptable form of collateral.

¹³GAO-20-21.

Table 1: Self-Insured Coal Mine Operator Bankruptcies That Affected the Black Lung Disability Trust Fund, Filed from 2014 through 2016

Coal operator	Amount of collateral at time of bankruptcy	Estimated benefit liability transferred to the Trust Fund	Estimated number of beneficiaries for whom liability has been transferred to the Trust Fund ^a
Alpha Natural Resources	\$12 million	\$494 million	1,839
James River Coal Company	\$0.4 million	\$141 million	490
Patriot Coal	\$15 million	\$230 million	993
Total	\$27.4 million	\$865 million	3,322

Source: GAO presentation of Department of Labor data. | GAO-24-107597

^aThese totals include claims in active pay status as of September 2019, and estimates of newly awarded claims in fiscal year 2020 and into the future, according to the Department of Labor.

Since 2016, several other self-insured operators have also filed for bankruptcy, according to DOL. For instance, the bankruptcies of Westmoreland Coal and Murray Energy, which occurred in October 2018 and October 2019, respectively, will lead to the transfer of about \$61.1 million in additional estimated benefit responsibility to the Trust Fund, according to DOL officials.

Limited DOL Oversight Increases Financial Risk to Trust Fund

In February 2020, we reported that DOL's limited oversight of coal mine operator insurance exposed the Trust Fund to additional financial risk.¹⁴ Specifically, we found that DOL did not (1) estimate future benefit liability when setting the amount of collateral required to self-insure, (2) regularly review operators to assess whether the required amount of collateral should change, or (3) always take action to protect the Trust Fund by revoking an operator's ability to self-insure as appropriate.

DOL began implementing a new self-insurance process in July 2019. However, we found that the new process lacked procedures for its planned annual renewal of self-insured operators and for resolving coal operator appeals should operators dispute DOL collateral requirements. We noted that this could hinder DOL from revoking operators' ability to self-insure should they not comply with DOL requirements. To strengthen

Page 5 GAO-24-107597

¹⁴GAO-20-21.

¹⁵GAO-20-21.

its oversight of self-insured operators, we recommended, among other things, that DOL:

- develop and implement procedures for coal mine operator selfinsurance renewal that clarifies how long an operator is authorized to self-insure, when an operator must submit its renewal application and supporting documentation, and the conditions under which an operator's self-insurance authority would not be renewed, and
- develop and implement procedures for self-insured coal mine operator appeals that identify timelines for self-insured operators to submit documentation supporting their appeals and that identify a goal for how much time DOL should take to make appeals decisions.

Both of these priority recommendations remain open.

We stated that establishing clear self-insurance renewal procedures could better position DOL to take action to protect the Trust Fund should an operator not submit its renewal application and supporting documentation or comply with DOL's collateral requirements. In addition, procedures that identify timelines for self-insured operators to submit documentation supporting their appeals, and that identify a goal for how much time DOL should take to make appeals decisions, could help to ensure that DOL is able to revoke an operator's ability to self-insure, when warranted.

DOL Has Taken Steps to Implement GAO's Recommendations, but Lack of Resolution Increases Financial Risk to Trust Fund

In February 2020, DOL sent letters to 14 self-insured operators asking them to provide about \$251 million in total collateral. ¹⁶ Half of the coal operators provided DOL's requested collateral, and the remaining half appealed, according to DOL. DOL officials said that five operators appealed based on the amount of collateral DOL requested and the other two operators appealed based on DOL's finding that the operators no longer met DOL requirements to self-insure. As a result, DOL had not secured about \$186 million in requested collateral from the five self-insured operators that appealed DOL's requested collateral. Table 2 shows the status of the 14 self-insured coal operators as of November

Page 6 GAO-24-107597

¹⁶GAO, Black Lung Benefits Program: Oversight Is Needed to Address Trust Fund Solvency Strained by Bankruptcies, GAO-20-438T (Washington, D.C.: Feb. 26, 2020).

2021 including the amount of collateral DOL requested and secured (if applicable) and operators' estimated benefit liabilities.

Category	Coal mine operator	Amount of collateral DOL requested in February 2020, if applicable	Amount of collateral secured by operator as of November 2021	Most recent actuarial estimate of black lung benefit liabilities
Coal mine operators that provided DOL's requested collateral	Coal mine operator #1	\$16,754,500	\$17,197,698	\$23,935,000
Coal mine operators that provided DOL's requested collateral	Coal mine operator #2	\$3,296,856	\$3,301,390	\$3,296,856
Coal mine operators that provided DOL's requested collateral	Coal mine operator #3	\$1,364,354	\$1,364,354	\$1,364,354
Coal mine operators that provided DOL's requested collateral	Coal mine operator #4	\$1,132,719	\$1,132,719	\$1,132,611
Coal mine operators that provided DOL's requested collateral	Coal mine operator #5	\$1,045,502	\$1,045,502	\$1,230,002
Coal mine operators that provided DOL's requested collateral	Coal mine operator #6	\$634,100	\$634,100	\$746,000
Coal mine operators that provided DOL's requested collateral	Coal mine operator #7	\$1,610,511 (later corrected by DOL to \$557,793)	\$557,793	\$656,227
Coal mine operators that appealed	Coal mine operator #8	\$78,062,566	\$6,900,000	\$111,517,952
Coal mine operators that appealed	Coal mine operator #9	\$65,678,185	\$2,500,000	\$93,825,978
Coal mine operators that appealed	Coal mine operator #10	\$40,411,000	\$8,400,000	\$57,730,000
Coal mine operators that appealed	Coal mine operator #11	\$39,761,129	\$21,000,000	\$58,801,613
Coal mine operators that appealed	Coal mine operator #12	\$2,079,057	\$1,000,000	\$2,079,057
Coal mine operators that appealed	Coal mine operator #13	Not applicable. No longer met DOL requirements to self-insure and told to obtain commercial coverage	\$24,797,512	\$21,969,863

Page 7 GAO-24-107597

Category	Coal mine operator	Amount of collateral DOL requested in February 2020, if applicable	Amount of collateral secured by operator as of November 2021	Most recent actuarial estimate of black lung benefit liabilities
Coal mine operators that appealed	Coal mine operator #14	Not applicable. No longer met DOL requirements to self-insure and told to obtain commercial coverage		\$20,222

Source: GAO presentation of Department of Labor data. | GAO-24-107597

Note: The self-insured arrangements can include those that cover legacy federal black lung liabilities (e.g., formerly employed miners only). This may arise when an operator no longer actively mines coal or is using commercial insurance for its current mining operations and self-insurance for its past operations. Self-insured operators and their subsidiaries may use a combination of self-insurance and commercial insurance to cover their liabilities, according to the Department of Labor. Numbers rounded to nearest dollar.

In addition to the 14 operators DOL contacted in February 2020 there were three additional self-insured operators, according to DOL. To DOL officials said two of these operators provided actuarial estimates they could not use to assess how much collateral they should require. DOL officials said they did not need to reassess the collateral required for the remaining operator because they had done so in 2019. DOL's 2019 review estimated that the operator's black lung liability was about \$163 million and its required collateral was just over \$24 million, which the operator secured.

DOL officials said their ability to resolve appeals was hindered by the COVID-19 pandemic as they and coal operator staff adjusted to different working conditions and experienced challenges in obtaining and processing needed documentation.

In December 2020, DOL issued a preliminary bulletin and sought public comment on updated guidelines for coal operator self-insurance.¹⁸ This bulletin was the culmination of DOL's approximately 5-year effort to reform the self-insurance program.¹⁹ The guidelines included actions that would have addressed our recommendations. For instance, DOL

Page 8 GAO-24-107597

¹⁷As of November 2021, a total of 17 coal operators were self-insured according to DOL officials.

¹⁸Department of Labor, Office of Workers' Compensation Programs, Division of Coal Mine Workers' Compensation BLBA Bulletin No. 21-01, *DCMWC Self-Insurance Process Guidelines* (Washington, D.C., Dec. 7, 2020).

¹⁹DOL officials said that beginning in summer 2015 they stopped permitting any new coal mine operators to self-insure as the agency worked with auditors, economists, and actuaries to develop new procedures for self-insurance.

specified that it would authorize operators to self-insure for a period of one year (after which an operator would be required to submit a self-insurance renewal application), and it set a goal to resolve coal operator appeals within 90 days after receiving supporting documents or meeting with the operator to discuss their concerns. Additionally, DOL stated that it would set collateral requirements based on an operator's actuarial estimated benefit liabilities and risk of insolvency, and reassess the collateral requirements quarterly based on review of an operator's financial statements.

In February 2021, DOL rescinded the preliminary bulletin when the incoming administration undertook a review of DOL's coal mine operator self-insurance program, according to DOL officials.²⁰ These officials said that the review was completed in November 2021.

In January 2023, DOL published a Notice of Proposed Rulemaking in the Federal Register that proposed changes to its process for coal mine operators to self-insure.²¹ For example, the proposed rule would:

- require that all self-insured operators obtain collateral equal to 120 percent of their estimated black lung benefit liabilities;
- require DOL to notify the self-insurance applicant of the date its authorization is effective, the date its authorization will expire, and the date the applicant must apply to renew its authorization if it intends to continue self-insuring; and
- require that operators that wish to appeal a DOL determination must do so within 30 days of receiving that determination and to provide any supporting documentation within that period.

In May 2024, DOL submitted its final draft rule on coal operator self-insurance to the Office of Management and Budget for review.

Chairman Hickenlooper, Ranking Member Braun, and Members of the Subcommittee, this concludes my prepared statement. I would be happy to respond to any questions you may have at this time.

Page 9 GAO-24-107597

²⁰DOL issued a public notice withdrawing its request for comments on its preliminary bulletin. *Black Lung Benefits Act Self-Insurance: Withdrawal of Guidance*, 86 Fed. Reg. 8806 (Feb. 9, 2021).

²¹Black Lung Benefits Act: Authorization of Self-Insurers, 88 Fed. Reg. 3349 (Jan. 19, 2023).

If you or your staffs have any questions concerning this testimony, please contact me at (202) 512-7215 or brownbarnesc@gao.gov. Contact points for our Offices of Congressional Relations and Public Affairs may be found on the last page of this statement. GAO staff who made key contributions to this testimony are Thomas Costa (Director), Blake Ainsworth (Assistant Director), Justin Dunleavy (Analyst in Charge), and Lauren Shaman. Also contributing to this testimony were Caitlin Cusati, Alex Galuten, Monika Gomez, and Kate van Gelder.

Page 10 GAO-24-107597

г	
	This is a work of the U.S. government and is not subject to copyright protection in the United States. The published product may be reproduced and distributed in its entirety without further permission from GAO. However, because this work may contain copyrighted images or other material, permission from the copyright holder may be necessary if you wish to reproduce this material separately.

GAO's Mission

The Government Accountability Office, the audit, evaluation, and investigative arm of Congress, exists to support Congress in meeting its constitutional responsibilities and to help improve the performance and accountability of the federal government for the American people. GAO examines the use of public funds; evaluates federal programs and policies; and provides analyses, recommendations, and other assistance to help Congress make informed oversight, policy, and funding decisions. GAO's commitment to good government is reflected in its core values of accountability, integrity, and reliability.

Obtaining Copies of GAO Reports and Testimony

The fastest and easiest way to obtain copies of GAO documents at no cost is through our website. Each weekday afternoon, GAO posts on its website newly released reports, testimony, and correspondence. You can also subscribe to GAO's email updates to receive notification of newly posted products.

Order by Phone

The price of each GAO publication reflects GAO's actual cost of production and distribution and depends on the number of pages in the publication and whether the publication is printed in color or black and white. Pricing and ordering information is posted on GAO's website, https://www.gao.gov/ordering.htm.

Place orders by calling (202) 512-6000, toll free (866) 801-7077, or TDD (202) 512-2537.

Orders may be paid for using American Express, Discover Card, MasterCard, Visa, check, or money order. Call for additional information.

Connect with GAO

Connect with GAO on Facebook, Flickr, Twitter, and YouTube. Subscribe to our RSS Feeds or Email Updates. Listen to our Podcasts. Visit GAO on the web at https://www.gao.gov.

To Report Fraud, Waste, and Abuse in Federal Programs

Contact FraudNet:

Website: https://www.gao.gov/about/what-gao-does/fraudnet

Automated answering system: (800) 424-5454 or (202) 512-7700

Congressional Relations

A. Nicole Clowers, Managing Director, ClowersA@gao.gov, (202) 512-4400, U.S. Government Accountability Office, 441 G Street NW, Room 7125, Washington, DC 20548

Public Affairs

Sarah Kaczmarek, Acting Managing Director, Kaczmareks@gao.gov, (202) 512-4800, U.S. Government Accountability Office, 441 G Street NW, Room 7149 Washington, DC 20548

Strategic Planning and External Liaison

Stephen J. Sanford, Managing Director, spel@gao.gov, (202) 512-4707 U.S. Government Accountability Office, 441 G Street NW, Room 7814, Washington, DC 20548